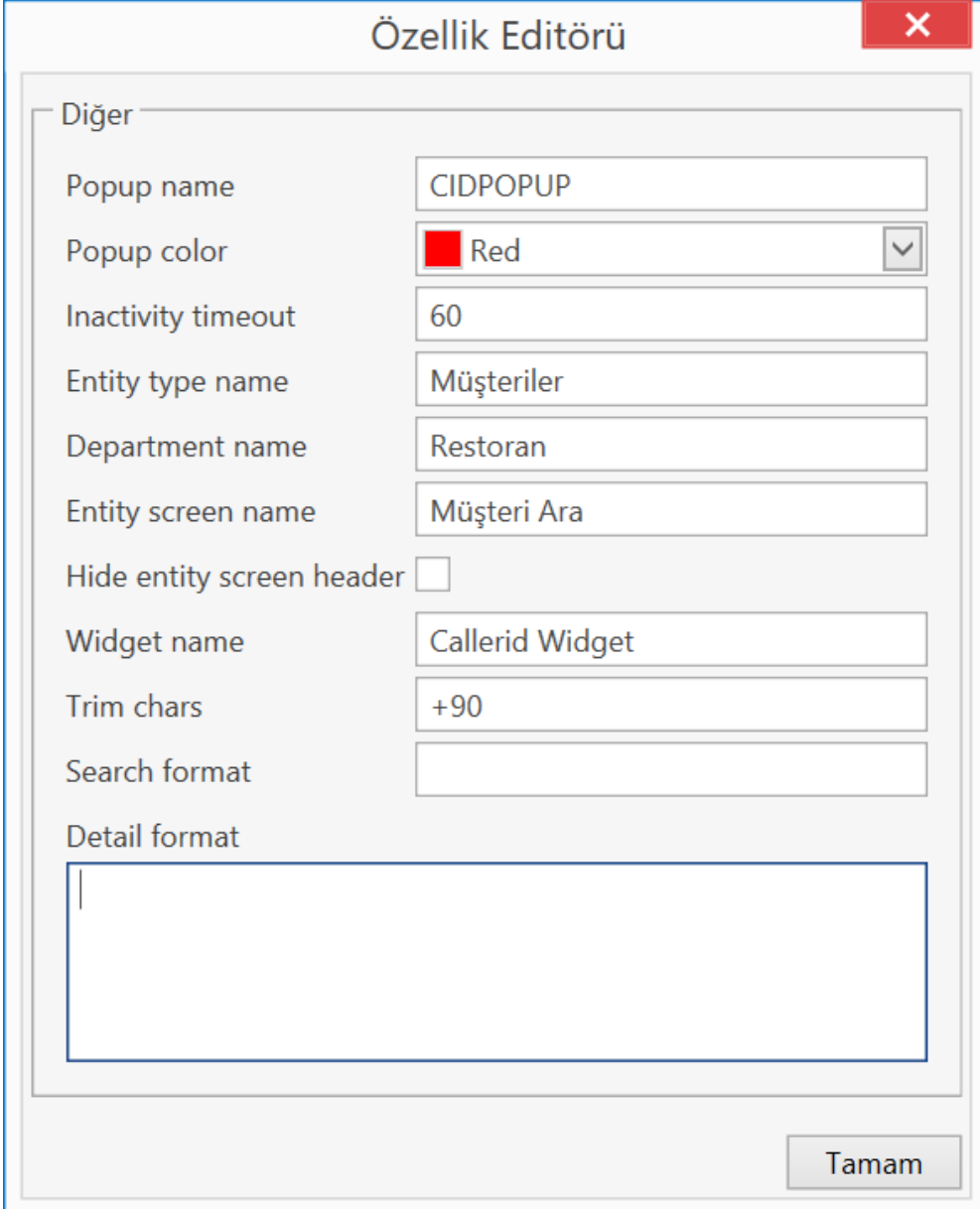


## How to Set Up SambaPOS Mobile Caller ID

- 1- Make a backup of your database before making any transactions!
- 2- Download the APK file and install it on your phone. (You should search the internet for detailed information about APK installation according to your phone model)
- 3- Open SambaPOS, go to **Management> Settings> Local Settings> Devices**, click Add option from the menu on the right and set the added device as **CellularCallerId**.
- 4- Select the newly added CellularCallerId device and click Settings on the right. These settings must have the same parameters as CidShow or your other caller id device, if any. If you are not using any other Caller Id device, the picture below has been added as an EXAMPLE and should be arranged according to your own parameters!



Özellik Editörü

Diğer

|                           |  |
|---------------------------|--|
| Popup name                | CIDPOPUP                               |
| Popup color               | <span style="color: red;">■</span> Red |
| Inactivity timeout        | 60                                     |
| Entity type name          | Müşteriler                             |
| Department name           | Restoran                               |
| Entity screen name        | Müşteri Ara                            |
| Hide entity screen header | <input type="checkbox"/>               |
| Widget name               | Callerid Widget                        |
| Trim chars                | +90                                    |
| Search format             |  |
| Detail format             |  |

Tamam

## **Matters Needing Attention**

Make sure your phone has at least Android 7.1 and above.

In order for the application to work while your phone is in the locked state, you must make the following settings. Although these settings vary according to the phone model, they generally work in the same way.

Select our Liwa Soft Caller ID application from the Application Settings section of your phone and;

**Background Work = Permit**

**Auto Launch = Permit**

**Battery Saving = No Limitation**

VoIP feature is currently only working with service providers in Turkey.

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